

New Hampshire Insurance Department

RFP 2016-RRG-03

2016 NHCHIS QAHC-03 RFP

Date: April 13, 2016

Questions and answers submitted in response to RFP 2016-RRG-03 2016 NHCHIS QAHC-03 are listed below.

Questions

Q1 – The vendor selection date is prior to the proposal due date. Please confirm both dates.

Answer – On April 5, 2016 we posted an amended RFP which can be found at http://www.nh.gov/insurance/aboutus/rfps/documents/rfp_nhchis_vend_qa-sas_2016_amend.pdf

The paragraph in question on page 9 now reads:

The selection of the winning proposal is anticipated by May 6, 2016, and the NHID will seek to obtain all state approvals in early June. Please be aware that the winning bidder will need to provide all signed paperwork to the NHID by May 13, 2016 in order for deadlines to be met.

Q2 – Is there a copy of the contract with the vendor performing the provider affiliation work?

Answer – As stated on page 4 of the RFP, a copy of the contract with the vendor performing the provider affiliation work can be obtained by sending a request to alain.couture@ins.nh.gov.

Q3 – Is there any other data / information that may assist us in providing the most accurate and comprehensive bid?

Answer – The NHID has made our best effort to identify in the RFP all of the data and information for developing an accurate and comprehensive bid.

Q4 – Are any of the validations bulleted on page 2 currently being done on the data?

Answer – NHID currently has a vendor performing QA on the data on a quarterly basis.

Q5 – Will the selected vendor be responsible for soliciting feedback from providers and insurers?

Answer – While soliciting feedback from providers and insurers is not within the anticipated scope of a proposal, the vendor will be responsible for researching issues if there is a rate that seems unlikely or outside the expected results. As stated on page 4 of the RFP, “To ensure rate estimates are valid, the Contractor may need to perform additional analyses using the claims data outside of the programs developed for HealthCost, perform internet research, or contact a health care provider directly to understand billing or service delivery practices.” Therefore, the research may include contacting a provider directly to better understand a potentially unique circumstance.

Q6 – Who currently is responsible for updating the quality measures on the site?

Answer – The University of NH-Institute for Health Policy and Practice is currently responsible for making the update to the quality measures.

Q7 –A – How many procedures and/or facilities, if any, does NHID anticipate adding to the site during the course of the contract?

Answer – We do not have the number of procedures that will be added to the site during the duration of the contract. The vendor is not expected to commit to adding a specific number of services to the site. As indicated in the RFP, proposals are expected to include the hourly rate of staff and the number of hours available to support the NHID.

Q7 –B – Will the selected vendor be expected to make recommendations of potential additions?

Answer – No.